INSARAG TEAM LEADERS MEETING 2018
18-21 September 2018, Bucharest, Romania

ROMANIA
MINISTRY OF INTERNAL AFFAIRS
GENERAL INSPECTORATE FOR
EMERGENCY SITUATIONS

INSARAG
Preparedness – Response

Topic
Improving Quality in the INSARAG Network Complete list of answers of the session Station 2

Facilitators/Note Taker
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Three Key Discussion Areas:

1. What would you suggest to improve communications in the INSARAG network?

2. Would you benefit from receiving best practices and trend analysis results if IEC/R, exercises, and operational deployments?

3. What would you suggest to improve the content and focus of future Team Leader Meetings?

Answers/Feedback

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Question 1 - What would you suggest to improve communications in the INSARAG network?

Group 1:
- Correct all invalid data (Emails accounts) in the database of the USAR directory
- There should be frequent talks with the Operational Focal Points
- Advisory Notes and Best Practice examples from the IEC/R should be shared will all teams
- People should use insarag.org
- A more frequent use of the VO is to be established
- Training movies and IEC/R movies should be put on insarag.org (Not to forget, check YouTube as you find dozens there!)
- The use of Social media might help (WhatsApp group talks etc.)
- Share the best practice from the INSARAG ERE!

Group 2:
- Use TL Meeting results for a period of one year to be discussed in a forum online
- "better" use of insarag.org, i.e. more content
- Teams should provide content for a newsletter (to be send frequently by secretariat)
- Regions must take ownership, i.e. take care of what to put on insarag.org, to update it etc.

Group 3:
- Enabling specific communication (WhatsApp, Facebook etc.) for all parts of the team, i.e. Rescuers, Medics, Search etc…

Answers/Feedback

Question 2 - Would you benefit from receiving best practices and trend analysis results if IEC/R, exercises, and operational deployments?

Group 1:
- Use of surveys to summarize (Results/BP/LL etc.)
- Establish sort of "Country Profiles", i.e. USAR related topics such as structure of local LEMA, agencies, contact data of Focal Points

Group 2:
- Classified teams should share experience
- Trend analysis will help to reduce problems
- All teams should receive UNDAC newsletter (as it had content of interest for the teams)
- To speak in the TL meeting about problems experienced in ERE, IEC/R and deployments
- Establish a feedback chain, i.e. secretariat to spread advisory notes
- Member states should support the secretariat with HR, i.e. availability for a specific task such as making a trend analysis or document/handbook etc.
- Use of social media

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- Establish direct contacts via the INSARAG network, i.e. putting in feedback from own classifiers and observers
- More information about the mentor and what a good mentor does
- The use of moderators to exchange knowledge vis forum or other IM chains

One example from the past mentioned:
In the Bali TL Meeting is was the wish of the TL to establish an online platform (other than VO, more a forum). One year passed nothing happened, no information available

One result: USAR.nl volunteered to produce a trend analysis as an example to discuss

Group 3:
- Cultural differences to obey, how to manage cultural realities?
- To learn from the negative experiences (others had)
- After Deployment Workshops in the regions (such as BAM Quake in Tunisia 2004)
- To follow our own (INSARAG) procedures better

Answers/Feedback

Question 3 - What would you suggest to improve the content and focus of future Team Leader Meetings?

Group1:
- More Workshops with specific task to work on (not like a break out session)
- WG's should should send information prior to TL Meeting so that all participants are already informed and can prepare better for Q&A, comments etc.

Group 2:
- None (more extended discussion on question two)

Group 3:
- IEC/R Teams of the recent year should give guidance lesson at TL Meeting