

RDC Information Sheet

(RDC - Reception Departure Centre)

What is a Reception Departure Centre (RDC)?

A large-scale sudden onset disaster generally results in a rapid influx of assistance from the international community to an affected country. Response teams and relief supplies will converge towards the country at one or more points of entry to seek access to the disaster affected areas. After entering the affected country all incoming international resources proceed to a border crossing to complete immigration and customs processes regardless of the type of entry point.

The RDC serves as the first coordination point for international teams and is established if there are multiple teams expected to arrive.

How will the RDC help you?

The RDC will assist entry point operations by dealing with incoming response teams taking the pressure off local authorities through:

- Ensuring compliance of immigration and customs procedures for incoming teams
- Registering arriving/departing teams
- Delivering situational and operational briefings
- Providing basic logistical support to incoming teams
- Clearing airport buildings by directing teams to rescue sites or other relevant authorities

The extent to which these broader services are conducted will change as the OSOCC becomes established or the affected country gains the ability to facilitate the arrival and departure of international resources.

What do we need?

In order to help you best, we will need access to some resources if possible. This includes:

- An area to set up the RDC desk and work spaces
- Power and communications – do you have WiFi?
- Key airport contacts: security, customs, immigration, quarantine and ground handling
- Your contact details
- Regular meetings with you
- A place to take breaks

What will be occurring at the RDC?

- A number of staff members will be working at the desk, possibly up to 24/7
- Teams will arrive at the desk, register their arrival, be briefed and be sent out as soon as possible.

Our contact details are: